# San Angelo Federal Credit Union

♦ 235 W. 1st Street ♦ San Angelo, TX 76903 ♦ (325) 653-8320 ♦

♦ www.safcu.com ♦ ART (325) 659-3169

April/May/June 2015

We're small enough to know your name, but... we're big on

## Credit Union Holidays



Memorial Day - Mon., May 25th, 2015 Independence Day - Fri., July 3rd & Sat., July 4th, 2015 Labor Day - September 7th, 2015

For a complete Holiday Schedule, visit www.safcu.com



#### MESSAGE FROM THE PRESIDENT

San Angelo Federal Credit Union's 76th Annual Membership Meeting was held on March 3, 2015. Thank you for such a great turnout. Your attendance reflects your dedication to YOUR Credit Union. SAFCU is rolling out a new marketing campaign: "We're small enough to know your name, but...We're big on YOU!" Our success depends upon YOU...and we are here for YOU, our member!

SAFCU cares about your security. Effective April 15th, we will require a strong password when you log into your account with internet banking. This change will take place if you become locked out of your account and need the credit union to reset your password; at that time, you will be prompted with strong password requirement.

IE: "Password must be at least 8 characters, including a number, special character, upper and lower case".

Congratulations to Billie Jo Tracy, who was honored as the 2014 Employee of the Year. Billie has demonstrated exceptional dedication and going above and beyond the call of duty.

Check our website regularly for important information at www.safcu.com.

We make every effort to keep YOU, our members, informed. Be sure to "like" us on Facebook to see current events.

Board of Director elections were held at the Annual Membership Meeting. You re-elected Monica Schniers and Scott Farris for three year terms. Your Board of Directors held officer elections, and the 2015 Board of Directors are:

> Scott Farris - Chairman Zach Upton – Vice Chairman Tina Bunnell - Treasurer Monica Schniers - Secretary

Don Vardeman – Member Cindy White - Member Roger Julien - Member Respectfully,

Laura Whisenhunt

Do we have your correct address and phone number on file?

If you have recently moved and have not turned in an address change, call our office at 325-653-8320 and we will mail you an address change form to fill out.

We want to wish all Mothers a HAPPY MOTHER'S DAY!!

MAY 10TH



## CONGRATULATIONS TO BILLIE TRACY



2014 EMPLOYEE OF THE YEAR

## Sign up to skip your loan payment for some extra \$ CASH\$

One skip payment per loan is allowed per calendar year

Download the form www.safcu.com or call our Loan Department for details.



### We want to wish all Fathers a **HAPPY FATHER'S DAY!!** JUNE 21st



#### WWW.SAFCU.COM

See our website for the latest credit union news. Utilize your Internet Banking to check on your account, make transfers, and apply for a loan.

ATM available 24/7 onsite and download the mobile app at www.co-opfs.org



#### ATTENTION DEBIT CARD HOLDERS

As part of our continuing effort to bring the best technology and service to our members, we at SAFCU are upgrading our Fraud Detection and Notification System. The new system will provide more immediate attention to notify our members faster when fraud is suspected. The notification portion of the system includes a state-of-the-art automated assistant to help our members review transactions and confirm their spending activity on Debit Credit Cards.

If you receive a notification call from our automated assistant, whom we have nick-named Jill, please work with her to answer questions regarding recent card activity. Please also be aware that our Card Member Security team that provides fraud alert management is available 24 hours per day, 7 days per week should you need assistance from a live agent.

If suspicious transactions are identified as fraudulent, calls will be transferred to our outstanding member support team at Card Member Security to help you take the necessary precautions to protect your cards and related accounts. If the recent activity is legitimate, members will be able to close the case with the phone attendant using their touch-tone phone.

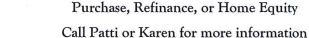
Thank you for your support through this upgrade and, as always, Thank You for being a member of SAFCU.

New or Used Autos as low as 2.25% APR for any term, up to 60 months with a form of automatic payment.\*\*

\*\*(Payroll Deduction, Automatic Transfer, or ACH pmts)

With approved credit

Contact our Loan Department to get pre-approved before you go car shopping! If your vehicle is financed at another financial institution, SAFCU can refinance it to save you money!



Equal Housing Lender NMLS#543678





We are ready to help with all your lending needs!

Mortgage Loans are now available



